Thank you for choosing SLT PEO TV
Once you have powered on PEO TV devices it will take a few minutes to completely boot up the system.

Once the system is ready, you will see the Home Menu with a channel playing in the background.

You can access Live TV, Movies, SVOD, Programme Guide, Information, Self-Care, Settings etc.

Press button or button to quit Home Menu.

To access Home Menu anytime, you may press the button.
Once you have powered on PEO TV devices it will take a few minutes to completely boot up the system.

Once the system is ready, you will see the Home Menu with a channel playing in the background.

You can access Live TV, Movies, SVOD, Programme Guide, Information, Self-Care, Settings etc.

### Remote Controller Button Functions

<table>
<thead>
<tr>
<th>Remote Controller Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>STB Power Button</td>
<td>Switch the IPTV STB ON or turn the device into the stand-by mode</td>
</tr>
<tr>
<td>TV Power Button</td>
<td>Switch the TV ON or OFF (Learn Key)</td>
</tr>
<tr>
<td>Mute Button</td>
<td>Disable/Enable sound (Learn Key)</td>
</tr>
<tr>
<td>Numeric Buttons</td>
<td>Enter numbers, letters &amp; symbols</td>
</tr>
<tr>
<td>Delete Button</td>
<td>Delete input text</td>
</tr>
<tr>
<td>Menu Button</td>
<td>Open the menu</td>
</tr>
<tr>
<td>Arrow Buttons/OK</td>
<td>Move through menu items, select and confirm options</td>
</tr>
<tr>
<td>V+/−</td>
<td>Change volume (Learn Key)</td>
</tr>
<tr>
<td>P+/−</td>
<td>Switch channels (Learn Key)</td>
</tr>
<tr>
<td>Video Player Buttons</td>
<td>Rewind/Play/Pause/Fast Forward</td>
</tr>
<tr>
<td>Play &amp; Pause Button</td>
<td>Play command &amp; Pause command</td>
</tr>
<tr>
<td>Back Button</td>
<td>Go back from the current screen</td>
</tr>
<tr>
<td>Channel Universe Button</td>
<td>Access the Channel Universe</td>
</tr>
<tr>
<td>Guide Button</td>
<td>Access the Electronic Programme Guide</td>
</tr>
<tr>
<td>R - Favourite Channels</td>
<td></td>
</tr>
<tr>
<td>Y - Start-Over TV</td>
<td></td>
</tr>
<tr>
<td>G - Picture in Picture (PIP)</td>
<td></td>
</tr>
<tr>
<td>E - REC</td>
<td>Features not assigned</td>
</tr>
<tr>
<td></td>
<td>Switch AV Input of TV (Learn Key)</td>
</tr>
</tbody>
</table>

### Learning Procedure

1. Pressing RED key for 3 seconds (2 blinks)
2. Hold STB remote and TV remote head to head
3. Press once the key to be learnt on STB then press TV key until 2 blinks
4. Press RED key to exit or step 3 to learn more keys

Reset Learn Key will back to default key code
**Watching Live TV Using Catch-Up TV**

You may use the following options to watch Live TV:

1. **Option 1**: If you remember the channel number, simply press the channel number.
2. **Option 2**: Use P+ or P- to change channels.
3. **Option 3**: Use "Vertical Guide" as shown below.

**Press ** of ** to view the channel list without changing the current channel you are watching.**

**Press ** to watch the selected channel.

**Note**: You may view future programme information of the selected channel by pressing ** button.

**Option 4**: Use the "Horizontal Guide".

Press ** or ** to view ongoing programme information on other channels while watching TV, without leaving the current programme.

**Press ** to switch to the selected channel.

This feature allows you to watch content/programmes of past 48 hours. You may use the following options to watch "Catch-Up TV". Catch-Up TV enabled channels will be indicated with a yellow button on Vertical Guide, Horizontal Guide and Programme Guide.

1. **Option 1**: Use "Channel Universe".
   - Press ** button to switch to "Channel Universe" while watching Live TV.
   - Select "Previous" from the top left menu.
   - Use ** or ** buttons to navigate through past.
   - Press ** button to watch the selected prog.

2. **Option 2**: Use "Programme Guide".
   - Press ** button to access "Programme Guide".
   - Use ** / ** / ** / ** buttons to navigate.
   - Press ** button to watch the selected prog.

3. **Option 3**: Use "Vertical Guide".
   - Press ** button to navigate through recent past programmes of the selected ch.
   - Press ** or ** button to watch the selected prog.

**Note**: You can use "Trick Play" (Play, Pause, Fast Fwd & Rewind) functions on Catch-Up programmes.
Watching Live TV

You may use the following options to watch Live TV

- Option 1: If you remember the channel number, simply press the channel number
- Option 2: Use P+ or P- to change channels
- Option 3: Use “Vertical Guide” as shown below

Press ▲ or ▼ to view the channel list without changing the current channel you are watching.

Press ▶ to view the channel list without changing the current channel you are watching.

Option 4: Use the “Vertical Guide”

Press ▼ or ▼ to view ongoing programme information on other channels while watching TV, without leaving the current programme.

Press ◄ to switch to the selected channel.

Note: You may view future programme information of the selected channel by pressing ▶ button.

Using Catch-Up TV

This feature allows you to watch content/programmes of past 48 hours. You may use the following options to watch “Catch-Up TV”. Catch-Up TV enabled channels will be indicated with a yellow button on Vertical Guide, Horizontal Guide and Programme Guide.

- Option 1: Use “Channel Universe”
  - Press ◄ button to switch to “Channel Universe” while watching Live TV
  - Select “Previous” from the top left menu
  - Use ▲ or ▼ buttons to navigate through past programmes
  - Press ▶ button to watch the selected programme

- Option 2: Use “Programme Guide”
  - Press ◄ button to access the “Programme Guide”
  - Use ▲ / ▼ / ◄ / ▼ buttons to navigate through past programmes
  - Press ▶ button to watch the selected programme

- Option 3: Use “Vertical Guide”
  - Press ◄ button to navigate through recent past programmes of the selected channel
  - Press ▶ or ▼ button to watch the selected programme

Note: You can use “Trick Play” (Play, Pause, Fast Fwd & Rewind) functions on Catch-Up programmes.
Delayed TV

Delayed TV enables you to use “Trick Play” (Play, Pause, Fast Forward, Rewind) functions while watching Live TV on Catch-Up TV enabled channels.

- Press \[ \] to pause Live TV
- Press \[ \] again to continue the programme
- Press \[ \] to rewind the programme
- Press \[ \] to fast forward the (paused/rewound) programme

Using Start-Over TV

If you are in the middle of a live programme, you can quickly go to the beginning (scheduled start time) of the programme by pressing \( \) button on the remote controller (available for Catch-Up TV enabled channels only).

Picture In Picture (PIP)

This feature allows you to watch two channels at the same time. PIP enabled channels are marked as (PIP) on the vertical guide (PIP feature is available only on selected channels).

- Select the channel you want to watch on PIP screen and press \( \) button while the channel selection is active on the vertical guide
- You may press \( \) button to swap between main channel and PIP channel (to get the Full Screen view on the PIP channel)
- Use \( \) button to change the PIP channel within the PIP screen
- To exit from the PIP screen press \( \) button

Programme Reminders

You can set programme reminders for future programmes. System will send a notification to your screen and will take appropriate action based on your response. You can use following options to set reminders.

Option 1: Use “Vertical Guide”

- Press \( \) button while you are watching a live channel that has been marked as a favourite channel or while you are browsing the “Programme Guide”
- Press \( \) button to set a reminder for the selected programme

Option 2: Use “Channel Universe”

- Select “Next” from the top left menu
- Use \( \) buttons to navigate through future programmes of the selected channel
- Press \( \) button again to set a reminder for the selected programme

Option 3: Use “Programme Guide”

- Press \( \) button to access “Programme Guide”
- Use \( \) buttons to navigate through programmes
- Press \( \) button to view the Synopsis of the selected programme
- Press \( \) button again to set a reminder for the selected programme

Setting Favourites

You can mark your favourite channels using \( \) button and toggle between favourites and complete list in the channel line up while watching Live TV or when you are browsing the Programme Guide.

- To enable the favourite channel list, press \( \) button while you are watching a live channel that has been marked as a favourite channel or while you are browsing the “Programme Guide”
- To deactivate favourite channel list, press the \( \) button

Tip 1: If you have already set channel/s as your favourites, you will not be directed to the complete channel list once again. Instead you will be given the option to add the live channel you are watching to your favourites, by simple pressing the \( \) button (while you are on a channel which has not been previously set as a favourite).

Tip 2: To edit/remove your favourite channels, go to Settings > Channel Management > Edit your favourite channels.
Using Delayed TV

Delayed TV enables you to use “Trick Play” (Play, Pause, Fast Forward, Rewind) functions while watching Live TV on Catch-Up TV enabled channels.

- Press ‹ to pause Live TV
- Press ‹ again to continue the programme
- Press ‹ to rewind the programme
- Press ‹ to fast forward the (paused/rewound) programme

Using Start-Over TV

If you are in the middle of a live programme, you can quickly go to the beginning (scheduled start time) of the programme by pressing Y button on the remote controller (available for Catch-Up TV enabled channels only).

Picture In Picture (PIP)

This feature allows you to watch two channels at the same time. PIP enabled channels are marked as (PIP ) on the vertical guide (PIP feature is available only on selected channels).

- Select the channel you want to watch on PIP screen and press  button while the channel selection is active on the vertical guide
- You may press  button to swap between main channel and PIP channel (to get the Full Screen view on the PIP channel)
- Use P+/P- button to change the PIP channel within the PIP screen
- To exit from the PIP screen press  button

Programme Reminders

You can set programme reminders for future programmes. System will send a notification to your screen and will take appropriate action based on your response. You can use following options to set reminders.

- Option 1: Use “Vertical Guide”
  - Press  /  buttons to get the “Vertical Guide”
  - Use  button to navigate through future programmes of the selected channel
  - Press  button to set a reminder for the selected programme

- Option 2: Use “Channel Universe”
  - Select “Next” from the top left menu
  - Use  /  buttons to navigate through future programmes
  - Press  button to view the Synopsis of the selected programme
  - Press  button again to set a reminder for the selected programme

- Option 3: Use “Programme Guide”
  - Press  button to access the “Programme Guide”
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Setting Favourites

You can mark your favourite channels using  button and toggle between favourites and complete list in the channel line up while watching Live TV or when you are browsing the Programme Guide.

- To enable the favourite channel list, press  button while you are watching a live channel that has been marked as a favourite channel or while you are browsing the “Programme Guide”
- To deactivate favourite channel list, press the  button

Tip 1: If you have already set channel/s as your favourites, you will not be directed to the complete channel list once again. Instead you will be given the option to add the live channel you are watching to your favourites, by simple pressing the  button (while you are on a channel which has not been previously set as a favourite).

Tip 2: To edit/remove your favourite channels, go to Settings > Channel Management > Edit your favourite channels.
How to order (subscribe) a channel or channel bouquet

You will see the following screen when you are accessing a channel that is not available in your base package.

If you wish to order the channel, press  button to continue.

Before you purchase a channel/ channel bouquet, you will see a detailed description, subscription options and the respective monthly rental.

**Note:** There are a few channel purchasing options available in the system.

### Individual channels

### Available as bouquets only

( Eg. HBO, Raj, Discovery Turbo etc. )

### Either individually or as a bouquet

( Eg. Star Sport Channels )

Press  to continue

Enter **Purchase PIN** and confirm subscription

( your default Purchase PIN is 111111 ).

( to change the Purchase PIN please refer to page 12 ).

Press  to watch the channel or press button to stay on **Self Care** application.

If the channel does not appear after a few seconds, restart the STB.

---

How to cancel (unsubscribe) a channel/ channel bouquet

Navigate through the **Home Menu** and select **Self Care**, Select **Current Entitlements** option.

Enter **Parental PIN** and press  button to unsubscribe ( channel/ channel bouquet you want to unsubscribe).

Press  to continue

Note:

There are a few channel purchasing options available in the system.

### Individual channels

### Available as bouquets only

( Eg. HBO, Raj, Discovery Turbo etc. )

### Either individually or as a bouquet

( Eg. Star Sport Channels )

Enter **Purchase PIN** and confirm unsubscription.

( to change the Purchase PIN please refer to page 12 ).

Enter **Purchase PIN** and confirm unsubscription.
How to order (subscribe) a channel or channel bouquet

You will see the following screen when you are accessing a channel that is not available in your base package.

If you wish to order the channel, press the button to continue.

Before you purchase a channel/channel bouquet, you will see a detailed description, subscription options and the respective monthly rental.

**Note:** There are a few channel purchasing options available in the system.

- **Individual channels**
- **Available as bouquets only**
  (Eg. HBO, Raj, Discovery Turbo etc.)

Press to continue

Enter **Purchase PIN** and confirm subscription
(please refer to page 12).

Press to watch the channel or press button to stay on **Self Care** application.

If the channel does not appear after a few seconds, restart the STB.

How to cancel (unsubscribe) a channel/channel bouquet

Navigate through the **Home Menu** and select **Self Care**, Select **Current Entitlements** option.

Enter **Parental PIN** and press button.

Select **Channels** and press button.

Navigate through the list and select the **channel**/channel bouquet you want to unsubscribe.

Enter **Purchase PIN** and confirm unsubscription.
How to order and watch Movies/ On Demand Content (VOD)

Navigate through the **Home Menu** and select **“Movies”**.

Find the title you want to watch by browsing the category list.

**Select the** title you want to watch and press **OK** button to purchase (rent).

Enter **Purchase PIN** and press **OK** button to complete the purchase (default Purchase PIN 111111).

**How to watch purchased Movies and other On Demand Content (VOD).**

Once ordering process is completed, press **OK** button to watch the content.

**Note**: All purchased movie titles can be watched at following location until expiration.
**Home Menu > Movies > My Rentals**

How to watch purchased SVOD content

Once ordering process is completed, press **OK** button to watch the content. **Note**: All purchased SVOD movies can be watched at **Home Menu > Movies > My Subscriptions**.

How to cancel (unsubscribe) SVOD

Go to **Home Menu > Self Care > Current Entitlements > enter Parental PIN > select “SVOD”**.

Select **SVOD** product you want to cancel (unsubscribe) and press **OK** button.

Enter the **Purchase PIN** and press **OK** button to complete the unsubscription.
Navigate through the Home Menu and select ‘Movies’.

Find the title you want to watch by browsing the category list.

Select the title you want to watch and press OK button to purchase (rent).

Enter Purchase PIN and press OK button to complete the purchase (default Purchase PIN 111111).

How to watch purchased Movies and other On Demand Content (VOD).

Once ordering process is completed, press OK button to watch the content.

Note: All purchased movie titles can be watched at following location until expiration. Home Menu > Movies > My Rentals

How to order and watch Movies/On Demand Content (VOD)

How to watch purchased SVOD content

Go to Home Menu > Self Care > Current Entitlements > enter Parental PIN > select ‘SVOD’.

Select SVOD product you want to cancel (unsubscribe) and press OK button.

Enter the Purchase PIN and press OK button to complete the unsubscription.

How to cancel (unsubscribe) SVOD

Once ordering process is completed, press OK button to watch the content.

Note: All purchased SVOD movies can be watched at Home Menu > Movies > My Subscriptions.

Navigate through the Home Menu and select ‘Movies’.

Navigate through the Home Menu > SVOD or Home Menu > Self Care > SVOD.

Select SVOD product and press OK button to subscribe. Enter the Purchase PIN and press OK button to confirm.

How to order and watch Subscription Video On Demand (SVOD)
Self Care Portal/ Settings

Press \[\text{MENU}\] button to activate “Home Menu” and use \[\text{ } \uparrow / \downarrow / \leftarrow / \rightarrow\] buttons to access “Settings” and use \[\text{ } \uparrow / \downarrow / \leftarrow / \rightarrow\] buttons to navigate through configuration options displayed in each page.

The following services are available on Self Care section.
1. Order/cancel channels or channel bouquets
2. Order/cancel SVOD
3. View Current Entitlements & base package details
4. Purchase History

How to Change Parental Control Password (PIN)

1. Select “Settings” icon from “Home Menu” and press \[\text{OK}\] button to access “Settings” page and \[\text{ } \uparrow / \downarrow / \leftarrow / \rightarrow\] buttons to navigate through configuration options displayed in each page.

Press \[\text{Ok}\] button to select the option you want
Press \[\text{Ok}\] button to return to previous

Parental Control Settings

Use navigation keys to access “Parental Control” page, enter your Parental PIN and press \[\text{Ok}\].

Tip: If you haven’t changed the Parental PIN before, you have to enter default PIN as the Parental PIN (your default Parental PIN is 1111; For resetting Parental PIN call 1212)

Following options are available in the “Parental Control” page.
1. Change your Parental Control password (PIN)
2. Change your Purchase PIN
3. Channel Blocking
4. Viewing Restrictions

How to Change Purchase PIN

Select “Change Purchase PIN” tab and press \[\text{Ok}\] button.

Select “Change Purchase PIN” tab and press \[\text{Ok}\] button.

Enter your old (current) Purchase PIN, enter the new PIN twice and press \[\text{Ok}\] button to confirm the change.

Tip: If you haven’t changed the Purchased PIN before, you have to enter default PIN as the old PIN (your default Purchase PIN is 111111).

Hiding Channels

1. Home Menu > Settings > Channel Management > Edit Your Channel List
2. Press \[\text{Ok}\] button and enter your Parental Control PIN (default Parental PIN 1111)
3. Use \[\text{ } \uparrow / \downarrow / \leftarrow / \rightarrow\] buttons to choose the channel you want
4. Press \[\text{Ok}\] button to hide the channel from c

Once a channel is hidden, it will not be displayed in Vertical, Horizontal and Programme Guides.
OK

Use navigation keys to access “Parental Control” page, enter your Parental PIN and press OK.

Tip: If you haven’t changed the Parental PIN before, you have to enter default PIN as the Parental PIN (your default Parental PIN is 1111; For resetting Parental PIN call 1212).

Following options are available in the “Parental Control” page.

1. Change your Parental Control password (PIN)
2. Change your Purchase PIN
3. Channel Blocking
4. Viewing Restrictions

How to Change Parental Control Password (PIN)

Enter your new Parental PIN, re-enter the same to confirm and press OK button for completion.

How to Change Purchase PIN

Select “Change Purchase PIN” tab and press OK button.

Enter your old (current) Purchase PIN, enter the new PIN twice and press OK button to confirm the change.

Tip: If you haven’t changed the Purchased PIN before, you have to enter default PIN as the old PIN (your default Purchase PIN is 111111).

Hiding Channels

- Home Menu > Settings > Channel Management > Edit Your Channel List
- Press OK button and enter your Parental Control PIN (default Parental PIN 1111)
- Use ▲ / ▼ to choose the channel you want to hide
- Press OK button to hide the channel from channel list

Once a channel is hidden, it will not be displayed in Vertical, Horizontal and Programme Guides.
Connecting Your Set Top Box (STB)

Troubleshooting

Common Questions – (FAQs)

Is there any influence on my internet browsing speed or internet charges by PEO TV service?

No! Internet and PEO TV are two different services and billing will be done separately for those two services. Your internet browsing speed will NOT get affected in anyway by your PEO TV connection. If you are facing issues of such nature, please seek Customer Support on 1212.

Ownership of STB, Router and Accessories

SLT will hold the ownership of the STB, Router and other Accessories of the connection. Customers will have to bear the cost of equipment provided by SLT in case of loss, physical or lightning damage.

During Lightning, it is advised to unplug all equipment from the AC mains supply and remove the telephone cable (RJ11) from the ADSL router for better protection.

Before calling for help, please ensure that all cables are connected properly as illustrated on page 13 and run through the following.

No Display:

- Check whether STB, Router and TV are powered on.
- Check whether the STB is in ‘Stand by’ mode (Red Light is ‘ON’ for power indicator on the STB). If so, press the ‘STB Power Button’ on the STB remote controller, and ‘Green Light’ should be visible on the STB for power indicator.
- Check whether the TV is in ‘Stand by’ mode. If so, press ‘Power Button’ on the TV or TV remote controller.
- Check that you have selected the correct input source (AV/HDMI) on the TV. If not, press the ‘AV/TV’/Source/Input’ button on your television set or on the TV remote controller.
- Check that the Audio/Video leads between the STB and TV are properly connected as detailed below and as illustrated on page 13.

HDMI: Connect the HDMI cable to the TV and correct port of STB. When there are several HDMI ports available on the TV, select the correct HDMI port.

OR,

Composite Video: Connect Video Connector (Yellow) and Audio Connectors (Red & White) of the AV cable to the correct ports on TV and STB.

No Sound:

- Ensure that the volume levels of STB and TV are not zero.
- Check whether the ‘Mute’ button on STB remote or TV remote is pressed.
- Check whether the Audio cables are properly connected as illustrated on page 13.

Channel not available/Screen freezes/Pictures are distorted:

- Check whether the ‘Pause’ button is pressed on the STB Remote Controller. If so, press it again to resume the video.
- Check whether you have properly connected the Ethernet (Network/CAT5) cable between the router port (Port4) and the STB Port (Network Port).
- Check if the RJ11 Cable (telephone line) is properly connected between the splitter and the router or ensure there are no loose connections.
- Check whether the DSL indicator of the router is steadily lit. If not, check the telephone line connectors for loose connections. Finally restart (Switch Off > Switch On) the STB and check again.

Common Questions – (FAQs)

Is there any influence on my internet browsing speed or internet charges by PEO TV service?

No! Internet and PEO TV are two different services and billing will be done separately for those two services. Your internet browsing speed will NOT get affected in anyway by your PEO TV connection. If you are facing issues of such nature, please seek Customer Support on 1212.

Ownership of STB, Router and Accessories

SLT will hold the ownership of the STB, Router and other Accessories of the connection. Customers will have to bear the cost of equipment provided by SLT in case of loss, physical or lightning damage.

CAUTION

During Lightning, it is advised to unplug all equipment form the AC mains supply and remove the telephone cable (RJ11) from the ADSL router for better protection.
Connecting Your Set Top Box (STB)

Before calling for help, please ensure that all cables are connected properly as illustrated on page 13 and run through the following.

No Display:
- Check whether STB, Router and TV are powered on.
- Check whether the STB is in ‘Stand by’ mode (Red Light is ‘ON’ for power indicator on the STB). If so, press the ‘STB Power Button’ on the STB remote controller, and ‘Green Light’ should be visible on the STB for power indicator.
- Check whether the TV is in ‘Stand by’ mode. If so, press ‘Power Button’ on the TV or TV remote controller.
- Check that you have selected the correct input source (AV/HDMI) on the TV. If not, press the ‘AV/TV’/’Source’/’Input’ button on your television set or on the TV remote controller.
- Check that the Audio/Video leads between the STB and TV are properly connected as detailed below and as illustrated on page 13.

HDMI: Connect the HDMI cable to the TV and correct port of STB. When there are several HDMI ports available on the TV, select the correct HDMI port.

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During Lightning, it is advised to unplug all equipment from the AC mains supply and remove the telephone cable (RJ11) from the ADSL router for better protection.

Common Questions – (FAQs)

Is there any influence on my internet browsing speed or internet charges by PEO TV service?

No! Internet and PEO TV are two different services and billing will be done separately for those two services. Your internet browsing speed will NOT get affected in anyway by your PEO TV connection. If you are facing issues of such nature, please seek Customer Support on 1212.

No Sound:
- Ensure that the volume levels of STB and TV are not zero.
- Check whether the ‘Mute’ button on STB remote or TV remote is pressed.
- Check whether the Audio cables are properly connected as illustrated on page 13.

Channel not available/ Screen freezes/ Pictures are distorted:
- Check whether the ‘Pause’ button is pressed on the STB Remote Controller. If so, press it again to resume the video.
- Check whether you have properly connected the Ethernet (Network/CAT5) cable between the router port (Port4) and the STB Port (Network Port).
- Check if the RJ 11 Cable (telephone line) is properly connected between the splitter and the router or ensure there are no loose connections.
- Check whether the DSL indicator of the router is steadily lit. If not, check the telephone line connectors for loose connections. Finally restart (Switch Off > Switch On) the STB and check again.
Useful Information

Default Parental PIN : 1111

Find out more about PEO TV
Call us on 1212 or visit www.peotv.com

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